CLARIFICATIONS No:1 to TENDER DOSSIER

Contract Title: Provision for Approved Laboratory Test Result
Publication Reference: SIHHAT/2023/SUP/INT/01

Doc: Document
Art: Article
AICN: Additional information about the Contract Notice / a5f_additional_information_contract_notice_en
GC: General Conditions / c4e_annexigc_en
TS: Annex II + III: Technical Specifications + Technical Offer / c4f_annexiitechspeciiitechoffer_en
App. Appendix

Further to the requests received from the tenderers, the following clarifications are provided.

#	DOC.	ART. /ITEM	CLAUSE	QUESTION / REQUEST	ANSWER
1	AICN	10 / 10.3.a.	-	There is no provision in the tender documents regarding the documents that the contractor will use as completion of the work. In the previous tender, this rate was requested as 1/4. Offers are given in euros and the very high euro exchange rate in our country makes it difficult to complete 1/4 of the job. Is this rate the same in the new tender? Could you please provide more detailed information about the work completion documents?	The selection criteria for this tender are specified in Article 10: Selection Criteria of the AICN document. Please see the related part for selection criteria. As stated in this document, the selection criteria for technical capacity are as follows: *"3. a. The tenderer has delivered laboratory test results under at most 3 (three) contracts with a budget of at least one-half (1/2) of its financial offer."*
2	GC	11. Performance guarantee / 11.3.	The performance guarantee shall be in the format provided for in the contract and may be provided in the form of a bank guarantee, a banker's draft, a certified cheque, a bond provided by an insurance and/or bonding company, an irrevocable letter of credit or a cash deposit made with the contracting authority. If the performance guarantee is to be provided in the form of a bank guarantee, a banker's draft, a certified cheque or a bond, it shall be issued by a bank or bonding and/or insurance company approved by the contracting authority.	There is a statement In the Article 11.3 of the General Conditions, that the guarantee received from the insurance will be valid. In this case, it is understood that the insurance bond is not accepted for tender guarantee, but should we say that it is accepted for performance guarantee? Or based on the above statement, shouldn't this insurance bond be valid?	As stated in the related part, these conditions apply to the performance guarantee. The contractor shall submit a performance guarantee at the contract signing stage with the approval of the Contracting Authority.

#	DOC.	ART. /ITEM	CLAUSE	QUESTION / REQUEST	ANSWER
3	TS	3. Scope / General Responsibilities / 3.1.3.	Installing the necessary system for barcoding samples after they are collected by the E/MHC personnel, and supplying necessary materials (including computers, barcode scanners, barcode printers, and other consumables),	Will the fixtures such as computers, barcode printers and barcode readers mentioned in the article be installed in 258 GSM centers? If it is not to be established, what is meant by this article?	**Please see Changes No:1 to TD.** **Also please find Appendix 1: The list of MHCs and EMHCs_New**
4	TS	5. Controlling and Implementation / 5.3.	The tenderer can provide the laboratory services to be rendered in the provinces specified in Appendix-1 through laboratories it shall establish at the provincial and/or regional level, or through subcontractor(s). A change in the contract period of the subcontractor with whom the contractor has reached an agreement and notified to the administration can be made at most once, except in cases of force majeure.	*The request and newer new version:* The tenderer must have a laboratory licensed by the Ministry of Health. In order to provide the test results to be provided within the stipulated time, the contractor must deliver this service with at least two or more laboratories established in different regions. The Contractor may provide laboratory services to the provinces specified in Appendix -1 with the laboratory it will establish at the regional level and/or the subcontractor(s) it will make an agreement with. It will be deemed appropriate to replace the subcontractor with whom the Contractor has agreed and notified the administration only once during the contract process, excluding force majeure.	It will remain unchanged.
5	TS	5. Controlling and Implementation / 5.3.1.	If the contractor is to offer this service through subcontractors; The laboratory/laboratories to be contracted by the contractor should have a Biochemistry and/or Microbiology Laboratory License as per the related field within the scope of the Regulation on Medical Laboratories.	*The request and newer new version:* If the contractor will provide this service through a subcontractor in addition to the laboratory it owns; These laboratories or laboratories must have a Biochemistry and Microbiology Laboratory license licensed in accordance with the Medical Laboratories Regulation and TS-EN-ISO 15189 (Medical Laboratories-Standard of Conditions for Quality and Sufficiency) Accreditation certificate. In terms of qualification criteria, the following documents will be submitted in the tender dossier. • Biochemistry and microbiology license certificate of the contractor laboratory, • TS-EN-ISO 15189 Accreditation certificate for the contractor laboratory, • Biochemistry and microbiology license certificate of the subcontractor laboratory(ies), • TS-EN-ISO 15189 Accreditation certificate for the subcontractor laboratory(ies).	It will remain unchanged.

#	DOC.	ART. /ITEM	CLAUSE	QUESTION / REQUEST	ANSWER
6	TS	5. Controlling and Implementation / 5.3.2.	If the contractor is to offer this service through provincial or regional laboratory/laboratories it shall establish the following; It should establish/prepare laboratory/laboratories and obtain their licenses under the Regulation on Medical Laboratories meeting all requirements of physical condition, personnel, equipment, and documentation at the premise (s) it shall designate until the start date of the work. The contractor can receive services from a subcontractor(s) until its laboratory obtains a license.	*The request and newer new version:* If the contractor will provide this service with the provincial or regional laboratory(ies) it owns, it must submit the biochemistry and microbiology licenses issued by the Ministry of Health and the TS-EN-ISO 15189 Accreditation document of these laboratory(ies) in the bid file. In case the Contractor requests to establish an additional laboratory; The Contractor must establish/prepare and obtain a license in accordance with the Medical Laboratories Regulation within 6 months at the latest, in order to provide laboratory services in the designated campus with the physical conditions, personnel, equipment and necessary documentation.	**Please see Changes to TD No:1**
7	TS	8. Personnel / 8.2.	The system/personnel to be used in courier/transport services should be identified and have a proper driving license according to the vehicle type. The contractor shall hereof undertake all financial and legal responsibility for the personnel.	When you say that it must have a driver's license defined according to the vehicle type, do you mean that it must have SRC and psychotechnical documents? Or do you want another document for this task?	It will remain unchanged.
8	TS	11. Quality Standards / 11.9.	Suitable medical waste containers and bags shall be available at laboratories. Instructions should be prepared and abided by for separate collection of medical waste at source and transport in suitable units.	Appropriate medical waste containers and bags will be available in laboratories. Is what you are talking about in this article about the wastes found in GSMs and their disposal, or are you talking about the wastes of the laboratory where the samples will be studied?	It will remain unchanged.

<table>
<tr><th>#</th><th>DOC.</th><th>ART. /ITEM</th><th>CLAUSE</th><th>QUESTION / REQUEST</th><th>ANSWER</th></tr>
<tr>
<td>9</td>
<td>App.</td>
<td>2.
The List of Tests and Quantities</td>
<td>…
<table>
<tr><td colspan="2">Hematology Tests</td></tr>
<tr><td>Complete blood count (Hemogram)</td><td>160.000</td></tr>
<tr><td>Sedimentation</td><td>460.000</td></tr>
<tr><td>ABO Rh + forward-reverse analysis</td><td>1.600.000</td></tr>
<tr><td colspan="2">Thalassemia tests</td></tr>
<tr><td>Hemoglobin variant analysis</td><td>4.000</td></tr>
</table>…</td>
<td>The document titled "Annex-2 List and Numbers of Tests" indicates the amount of tests to be run. However, while recording the statistical data in the last 3 lists, parts of some tests were written incorrectly. For example, although 3415 hemoglobin analyses were performed in May 2023, a total of 4000 tests are specified in the list for 34 months. This is clearly seen in hemogram, blood grouping, and sedimentation tests. In this context, we request that the numbers of the mentioned tests be revised as stated and shown below.
<table>
<tr><th>Test Name</th><th>Specified quantity</th><th>Replacement by us desired quantity</th></tr>
<tr><td>Complete blood count (Hemogram)</td><td>160.000</td><td>1.200.000</td></tr>
<tr><td>Sedimentation</td><td>460.000</td><td>180.000</td></tr>
<tr><td>ABO+Rh forward-reverse analysis</td><td>1.600.000</td><td>430.000</td></tr>
<tr><td>Hemoglobin varyant analysis</td><td>4.000</td><td>125.000</td></tr>
</table></td>
<td>When re-evaluation was made according to the demand rates of the tests in the previous periods in the SIHHAT project, it was seen that a mistake was a line shift in Excel. Therefore, changes were made for some tests without changing the total quantity of tests by recalculating.

Please see Changes to TD No.1

Also please find Appendix 2 The List of Tests and Quantities _New</td>
</tr>
</table>